

2022-2025 Strategic Plan at a Glance

Our Vision: We believe everyone deserves the opportunity to live a self-fulfilling life.

Our Mission: Empowering people to lead a meaningful and inclusive life. We are a welcoming organization that provides everyone with the opportunity to Be, Belong, and Thrive.

Service Excellence A leader in providing innovative and exceptional services that continue to evolve into the future.	Our People and Culture A high performing organization with exceptional people able to adapt and provide excellent supports and services.	A Strong Partner An organization that responds to emerging community needs through strategic partnerships.
 Actively listen to the voice of people supported to better understand their needs Proactively respond to the needs of people supported in our communities to extend our service offerings Build effective communication mechanisms both internally and externally 	 Become an Employer of Choice by transforming HR practices, with a focus on recruitment & retention, equity, diversity & inclusion, and talent management Promote a culture that celebrates and recognizes contributions of employees, volunteers, people supported and stakeholders Become a more unified organization with an engaged and empowered workforce 	 Develop and implement a partnership strategy which will demonstrate a positive "partnership ROI" Be an active partner in community planning and other strategic tables
Our Core Values: Dri	ven Accountable R	lespect Community ¹