



Accessibility Feedback Form

Empower Simcoe is committed to providing excellent customer service and we appreciate feedback on how we provide support to persons with disabilities. Our goal is to make sure we meet your expectations in all areas.

Feedback may be submitted via this form or by calling the Complaints Hotline at 705-726-9082 ext. 2430 or by emailing inquiries@empowersimcoe.ca.

Accessibility Feedback Form

Standards of Practice and Procedures Link(s): [Accessible Customer Service](#)

Accessibility for Ontarians with Disabilities Act (AODA)

Approval Date: 09/08/2017

Approved: Bill Silk, Chief Executive Officer

Did you encounter any barriers in the following areas:

Were you able to access all areas of the building?

Yes No

Did we communicate with you in a way that took into account your disability?

Yes No

If necessary, did you receive appropriate support with computers, telephones, etc.?

Yes No

Were there any policies or rules that you felt were a barrier?

Yes No

Date: _____

Comments/Suggestions:

Would you like a Empower Simcoe representative to follow up with you regarding your feedback?

Yes No

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If Yes, please fill out your contact information:

First Name: _____

Last Name: _____

Address: _____

By phone: _____

By email: _____

Please submit completed form on our website or at any Empower Simcoe location.

FOR OFFICE USE ONLY:

Forward completed form to the Continuous Quality Improvement Manager at 39 Fraser Court for processing.

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